

Government of India  
Department of Atomic Energy  
Directorate of Purchase and Stores  
Madras Regional Purchase Unit

Pallavaram  
20-9-2024

Sub: Help desk at MRPU-reg

MRPU has started help desk facility for providing information about purchase relevant details like indents status, purchase recommendation etc to the benefit of indenting officials across various DAE facilities of Kalpakkam and Tuticorin such as IGCAR, BARCF, FRFCF, GSO, HWP-Tuticorin etc. The user shall post the query to the help desk telephone number which shall be answered by email from [tssmrpu.tndae@nic.in](mailto:tssmrpu.tndae@nic.in) within 48 hours (planning to reduce this time after checking on trial basis) of query.

The following help desk telephone phone nos 044-28272212 & 044-28276181 shall be available from 0930 to 1700 during on all working days (Monday to Friday) excluding holidays for the aforesaid purpose with a break time between 1300 to 1330 hrs.

*Kithari Joseph* 20/9/2024  
Regional Director, P & S